LIMITED WARRANTY

Storm, Mega Storm, And Wave Series

Warranty Limitations

Life Time

Spa Shell Structure Sunbelt Spa warrants the structure of the spa against defects in material and workmanship of the structure from date of purchase. Prorated warranty: 2 years full, 3yrs to lifetime 50%. Sunbelt Spa reserves the right to replace, repair and substitute any component including the shell, with one of equivalent value at our discretion.

7 Years

Spa Shell Surface Sunbelt Spas warrants the acrylic finish against defects in material, workmanship, blistering, cracking and delamination for 7 years. Marble and geloy surface material is warranted for 5 years. Prorated warranty: Year 1 & 2 100%, following years 50%. Sunbelt Spa reserves the right to replace, repair and substitute any component including the shell, with one of equivalent value at our discretion.

5 Years

Spa Plumbing Sunbelt Spas warrants the plumbing of the spa will remain free of leaks for 5 years from the date of purchase. Prorated warranty: Years 1 & 2 - 100%, 3 -5 years - 50%. Warranty covers plumbing parts included air injectors, jet bodies, air hoses, pvc hoses and fittings.

5 Years

Spa Equipment Sunbelt Spas warrants all mechanical and solid-state components for 5 years from date of purchase. Prorated warranty: Years 1 & 2 100%, 3-5 - 50%. Warranty covers the malfunction and defect in material.

2 Years

Labor Sunbelt Spas warrants labor for 2 years non-prorated. For authorized labor from date of purchase. The authorized service company could assess the spa owner for reasonable cost of travel. Visits to diagnose/inspect/troubleshooting problems are not covered under the limited warranty.

Sunbelt Spas
Since 1979

8500 Highway 6 South
Houston, TX 77083
1-800-258-SPAS (7727)
www.SunbeltSpas.com

Skirting/Cabinet Materials

Sunbelt Spas warrants the Skirting/Cabinet to be free from defects in material and workmanship for a period of two (2) years.

Sunbelt Installed Options

Sunbelt Spas warrants manufacturer installed options including but not limited to; ozone, led lighting, blower, stereo, speakers, audiovisual equipment and waterfall to a one (1) year warranty from date of purchase.

Wearable Components

Sunbelt Spas does not warrant wearable components including but not limited to; pillows, pump seals, filter cartridge elements, light lenses, fuses, covers, cover lift, and handheld jets. Sunbelt Spas warrants manufacture installed limited wearable components including but not limited to jet internals, wave motors and air blowers to a one (1) year warranty.

Original Purchaser & Location

Sunbelt Spas Warranty is in effect for the Original Purchaser and at the Original Spa Installation Location. Movement of the Sunbelt Spa from Original Spa Installation Location results in void of all warranty unless authorized in writing from Sunbelt Spas and preformed by a Sunbelt Spas Authorized Dealer.

Deck Ready/In Deck Spa Warranty

Spas ordered without skirting or deck-ready models will have a warranty of one (1) year for all components if properly installed.

Extent Of Warranty

This Warranty applies to Sunbelt Spas models manufactured and sold by Authorized Sunbelt Spas Dealers to residential retail customers and is given to the retail purchaser only. Sunbelt Spas Warranty does not extend to items, accessories or options added after factory manufacture. Cost of installation, removal and/or shipping of the spa are not covered by this warranty. In the event Sunbelt Spas deems it necessary the removal of the spa to a place of repair or that the spa must be replaced, and all costs of spa removal and replacement, landscaping, decking, fencing and/or structure removal, alternation and/or replacement, or any other costs of providing access to the spa will be the responsibility of the purchaser. This warranty applies only to a single family, residential installation. This warranty is void if spa is used commercially.

Disclaimers

Sunbelt Spas or any of its authorized dealers or authorized service technicians shall not be held liable for injury, inconvenience, loss of use, chemical or water damage, transportation cost, contingent liabilities or any other incidental or consequential cost, expenses or damages as the result of any deficiency or alleged deficiency of the spa. In no event shall Sunbelt Spas be liable, for any reason or cause in excess of the amount of the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, service company or other party is authorized to change, modify, or extend the terms of this warranty in any manner whatsoever.

Legal Rights

Some states do not allow the exclusion or limitation of incidental or consequential damage, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may have other legal rights that vary from state to state.

Warranty Effective

This warranty is effective for all spas manufactured after June 1 2009.

Terms, Conditions, Limitations

In the absence of an Authorized Sunbelt Spas dealer, the customer is to contact Sunbelt Spas directly at 1-800-258-7727 within 10 days of the onset of a problem with the spa. In the case that a registered warranty card is not on file with Sunbelt Spas, it is the purchaser's obligation to provide Sunbelt Spas with a dated sales receipt to establish warranty. This warranty becomes void if the spa has been subjected to misuse, alternation or attempted alteration, repairs or attempted repairs by anyone other than Authorized Sunbelt Spas Dealer or its agent, or if the failure is due to improper installation, improper water chemistry, improper maintenance, an act of God, weather conditions, or other damage from cause beyond the direct control of Sunbelt Spas. Misuse and abuse shall include any operation of the spa other than directed in the Sunbelt Spas Owners Manual. Examples include, but are not limited to; Damage of surface due to leaving the spa uncovered or due to covering the spa with something other than Sunbelt Spas authorized cover, Damage to the surface due to contact with unapproved cleaners or solvents, Damages caused by operation of water temperature outside of the approved 34F – 104F levels, Damage caused by unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, "tri-chlor" type chlorine or sanitizing chemical that remain undisclosed on the spa surface, Damage due to dirty, clogged or calcified filter cartridge, Damage caused by failure to provide an even, sufficient support of spa.

Warranty Performance

Purchaser must send in a completed Warranty Registration Card to Sunbelt Spas within thirty (30) days from the date of purchase for Warranty to be in effect. In the event of a defect notify your Authorized Dealer within 10 days of onset. Failure to do so may result in voiding of warranty. A Sunbelt Spas Authorized technician will repair the spa subject to the Terms and Conditions of this warranty. Use of all reasonable means to protect the spa from further damage is expected. Reasonable travel charges may be assessed by Sunbelt Spas or technician. Reasonable charges may be assessed if sufficient access is not provided for services.

DISCLAIMER

Sunbelt Spas of Houston Texas is a manufacturer of hot tub portables, preplumbed hot tubs and hot tub shells. Sunbelt Spas provides warranty assistance in the fullest extent allowed by the Sunbelt Spas Warranty as shown on this paper. Your dealer is the first contact for any issues, problems, and service needs that arise during the lifetime of your Sunbelt Spa.

Your dealer is the Authorized Service Center for Sunbelt Spas. Your dealer's expertise is crucial to any service issues. In the case of service needs contact your dealer directly.

Your dealer is an independent business and is not a division of Sunbelt Spas, not an agent of Sunbelt Spas, or an employee of Sunbelt Spas.

Sunbelt Spas cannot accept responsibility for claims, statement, contracts, additions, deletions, changes, or extensions to Sunbelt Spas warranty provisions by your dealer. If your dealer does any of the above items written or verbal you must contact them directly to address these items.